



# Member Benefits & Services

Become a member and have peace of mind,  
knowing you're a part of your leading industry association.

[mpav.com.au](http://mpav.com.au)

Master Painters Association is proud to be part of the peak industry body of Master Painters Australia, serving the painting and decorating industry for nearly 100 years in Australia.

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## Code of Ethics

(Adopted as the code which applies to all members of all State Associations comprising the Federation of Master Painters and Signwriters of Australia – Federal Conference, Adelaide, April 1991).

### Obligation of the Painting Contractor

To conduct our business to the highest professional standards. To develop through study, the highest degree of technical competence and knowledge in our industry. To present a favourable image of our industry to the public. To provide a painting guarantee on workmanship as recommended when surface preparation and surface coatings are applied to meet AS/NZ 2311:2017

### Obligation to the Client

To provide a service to our industry to the fullest extent. To protect, decorate and preserve with means and materials of the most progressive and efficient type.

### Obligation to our fellow Association members

To encourage the free exchange of knowledge and ideas. To meet with fellow members and promote all aspects of this code.

### Obligation to our Association

To promote and support the Association objectives. To establish and maintain the highest level of respect and goodwill with all segments of the industry.

### Obligation to our Employees

To provide opportunities for training, career advancement and economic security in a progressive manner to all those who would apply themselves.

## Introduction

Since its founding in 1895, Master Painters Australia has functioned as an independent representative for firms and individuals conducting business in the painting, decorating and signwriting trades. We are a non-profit employer association managed by a group of elected directors.

The MPA has two principal objectives assisting the interests of its members in a business sense and ensuring that the professional standards of the industry are upheld. In achieving these, the MPA makes a valuable contribution to both its members and the industry as a whole. Master Painters Australia are the single most authoritative organization in the industry, enabling us to negotiate and coordinate a wide variety of business, educational and informational services for our members.

## Why be a member?

Membership offers access to an impressive range of benefits and services to those in the painting and decorating industry. Members of Master Painters Australia can build security and growth in their business with the support of a professional organisation that knows the industry. Its like having a management team behind you without the cost.

# Industry Standards

Master Painters Australia Victoria/Tasmania has been involved of producing and updating standards and training manuals for those in the painting and decorating industry for a number of years and will continue to do so.

## Is there an Australian Standard for painting?

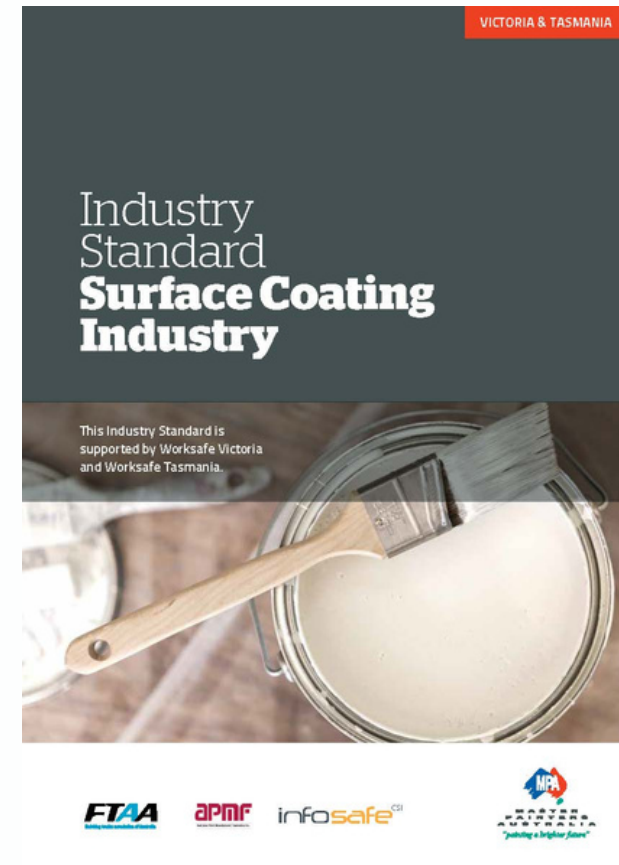
The Australian standard is AS/NZ 2311. 2017 Guide to painting of buildings. It was updated in March 2017. This standard provides a guide to products and procedures for the painting of buildings for general domestic, commercial and industrial use.

## What is the purpose of this Industry Standard?

The Guide to Standards and Tolerances was produced by the Victorian Building Commission in collaboration with NSW Fair Trading, the Tasmanian Government and the ACT Government in 2007. It was updated in 2017. The Guide is not a legal document and is not intended to replace the relevant provisions of the Building Code of Australia or Australian Standards. The Guide is intended to provide the reader with an understanding of the tolerances that a building professional will consider in determining whether a building element has been installed/constructed to an acceptable standard.

## Scope of this Standard

This Standard is not a legislative document and compliance to this Standard is strictly voluntary. The Standard has been prepared for the surface coating industry. This Standard does provide practical advice on good commercial behaviour and how to effectively and systematically develop and implement prevention strategies to reduce the risk of injury.



**New members receive a copy of Surface Coatings Industry Standard in their New Member Welcome Pack.**

## Events

### Members Meetings

Held on the second Wednesday bi-monthly in Melbourne and twice a year in Tasmania. Guest speakers provide informative presentations on new products in the marketplace, current affairs occurring in the industry. These meetings are a great opportunity to build your industry network, meet other painters and suppliers.

### Industry Trade Shows

Members are always notified and invited to industry trade shows, store openings and related events including the Annual Trade Show.

### Awards for Excellence

The Awards for Excellence is the most prestigious event in the Painting and Decorating Industry and is an opportunity for painters and decorators to showcase their projects from the smallest decorative wall to multi story projects. The Awards for Excellence are administered by Master Painters Australia Victoria/Tasmania. Contractors are able to nominate their own projects or projects may be nominated by third parties, such as project owners or suppliers of painting and decorating materials or services.

Full details of the Awards for Excellence categories, judging criteria and conditions of entry are available on the Master Painters Australia Victoria/Tasmania websites at [www.mpav.com.au](http://www.mpav.com.au) or [www.mpat.com.au](http://www.mpat.com.au).



Members are provided with a calendar of events each year outlining all training sessions, as well as functions and meetings.



## Services

### Marketing

One of the most important functions of the MPA is to promote industry credibility and establish consumer confidence in using the services of an MPA member.

### Job Referrals

Due to our advertising and consumer savvy, many consumers will only hire an MPA member for the job. The MPA marketing campaign generates hundreds of job enquiries each year from consumers seeking reputable tradespeople. Consumers can opt for a referral through the MPA website or calling the office. At least three member's names are offered, generally based on geographical area but other factors such as building type are considered. Each nominee knows he or she is quoting against other contractors with similar ethics as him/herself. Please note: Painting referrals CANNOT be given to Associate members, even if they are painters themselves (for full members only).

### Technical Advice

The MPA Technical Advisory Service covers all areas of product and job specification. We offer assistance in specification writing and presentation, and can provide access to research organizations and government bodies for background in technical information and regulations.

### Industrial Service

The MPA can assist with industrial relations advice, wage rates, employment contracts and also Enterprise bargaining agreements (EBA).

### Tax & Legal Services

These services are available (upon referral) through professionals familiar with the painting industry. We are affiliated with many different companies who can assist members with everything from free advice through to full representation.

### Training

A wide range of skill development courses, available at discounted rates to members, are run regularly. One on one training can also be arranged to those who need extra help, contact the office to arrange a time.

### Courses Offered

- Lead Paint and Asbestos Management
- Sustainable Painting Practices
- How to write a quote
- Graffiti Removal
- Paperhanging
- Elevated work platforms (EWP)
- Costing & Estimating

**For course dates and costs, please contact the MPA Vic/Tas office.**



## Consumer and Contractor Inspection Service

MPA provide an independent inspection service for those circumstances where consumers may be having a dispute with a painting contractor or builder, or have had a painting project completed and are not satisfied with the result. In addition to the inspection, written report is supplied that can be provided to the other party, VCAT or used to assist in legal action. Our inspectors are industry qualified and all reports are written as per VCAT guidelines.

## Painters Guarantees

Consumers want peace of mind, knowing that if an issue arises with the paintwork, they'll be able to get the defect resolved without the matter becoming a dispute. MPA Members have access to Painters Guarantee templates to protect both the painter and the client from these situations.

## Policy Documents

Being a part of the Association comes with the understanding that members work to the highest standard of integrity and uphold the Association's values as their own. To ensure members are able to adhere to this, policy documents are available to members at all times.

## Safe Work Methods Statements

Members have access to the Safe Work Methods Statements documents. See [www.paintsafe.com.au](http://www.paintsafe.com.au) for more information.

## Debt Collection, Arbitration & Disputes

The Association helps members settle their industrial disputes with advice and mediation. A qualified consultant is in the office to advise and assist members and help resolve disputes and pursue outstanding monies.

## Insurance & Business Services

Competitive insurance policies, saving you both time and money, have been specifically developed for MPA members. A number of options are available to suit your every need. Get the right cover for the right price through the Master Painters Association.

## Industry News & Publications

MPA distributes our Painters Pipeline e-newsletter monthly. Our Trade News Magazine is printed annually and emailed to all. These high quality publications contains articles on industry news, products, techniques, legislation updates, industrial award changes and stories about tradespeople and their jobs.

## Business Documents & Merchandise

Official MPA stationery is available to members at low cost. The Association can provide company policies, quotation and variation books, promotional clothing and work wear. Look professional by using the MPA logo across your advertising and branding. Members receive a free diary each year along with vehicle stickers. Personalised signage is also available.



## Partner Discounts

### Vehicles

The MPA are currently partnered with Hyundai, Mitsubishi and Volkswagen to offer members national fleet discounts on their ranges.

### Insurance

MPA members are able to take advantage of the services and offers from MGA Insurance Group (MGA). With the support of the Master Painters Association's offices in most states, MGA created a specific department for finishing trades contractors. It is staffed by experts, with all the correct tools and products to give you the best service available. As an MGA client, you have access to a broad range of products, giving the cover you need from carefully selected insurers.

### MPA Training Courses

Training courses outlined in this booklet carry are entitled to the discounted members price. Additionally, included in the New Member Welcome Pack, is a \$50 voucher for training courses.

### Credit Solutions

Specialists in the provision of debt collection services. Credit Solutions is a trusted body by MPA members that have engaged their collection activities.

### Vertical Access Solutions

Our partners Swiftscaff and Manlift Hire both offer special rates to members.

# JOIN

the master painters  
& receive the latest



# FREE\*

\* Limited 1 free brush pack per new member



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customer service: 1800 666 078